



Premium, high-touch account support



Large, multi-site fleets could use extra support from time to time. Having a dedicated Zonar Customer Experience Manager keeps your fleet running smoothly and ensures issues are addressed quickly. More than a source of premium service, your Customer Experience Manager focuses on your business needs—and how our technology helps you grow it.

Your Customer Experience Manager

- Will act as a resource when you have issues with our solution
- Regularly checks your account to identify trends
- Provides best practices recommendations
- Helps ensure you're making the most of your investment
- Conducts annual Executive Business Reviews
- Provides new product release announcements

What you get	You'll benefit if
<ul style="list-style-type: none"> • Annual Executive Business Reviews that include Zonar executives, Sales, Product Management and Customer Success • Regular cadence of personal visits and operational, metrics-based reviews • Zonar ambassador who navigates our business on your behalf • Industry best practices, device health reports and recommendations • Advocate who communicates your product and invoicing needs within our organization • Help fully utilizing your Zonar investment and anticipating your future needs 	<ul style="list-style-type: none"> • You have numerous sites or locations, geographically dispersed business lines • You have a complex combination of Zonar and third-party solutions and want guidance • You expect to partner your Zonar solutions with new initiatives, reporting or productivity metrics • You're interested in partnering your Zonar solution with industry best practices provided • You have large or multi-year site installations in which continuity will be assured • You want our experienced personnel to assist your workforce



For more information, contact premiumservices@zonarsystems.com